TAG TECHNOLOGY ADVISORY GROUP

How TAG's Co-Managed IT Partnership Transformed a Manufacturer's Security, Efficiency, and IT Strategy

Client Overview: A Rhode Island–based manufacturing company specializing in the design, production, and distribution of their own products. They maintain an internal IT technician to handle day-to-day issues.

Industry: Manufacturing & DistributionServices Provided: Co-Managed IT Support, IT Auditing & Strategic Planning, Cybersecurity Enhancements, License Optimization, Backup & Disaster Recovery, Cloud Migration Planning

The Challenge

Before partnering with Technology Advisory Group (TAG), the company's IT approach was almost entirely reactive. Their in-house tech was competent and hardworking, but lacked the time, tools, and bandwidth to make the planned improvements actually happen

Key pain points included:

- Insufficient backup system – increasing the risk of data loss.
- Outdated endpoint security – leaving vulnerabilities unaddressed.
- Stalled IT improvement plans – no time to execute.
- Limited visibility into the health and performance of systems.

Our Approach:

TAG stepped in with a co-managed IT partnership — complementing the internal tech's strengths while filling the gaps with our enterprise-grade tools and strategic expertise.

Immediate Actions:

- Deployed enterprise-class ticket management, remote monitoring, and alerting systems.
- Implemented proactive auditing of infrastructure and processes.
- Conducted strategic IT reviews with the company's full leadership team.
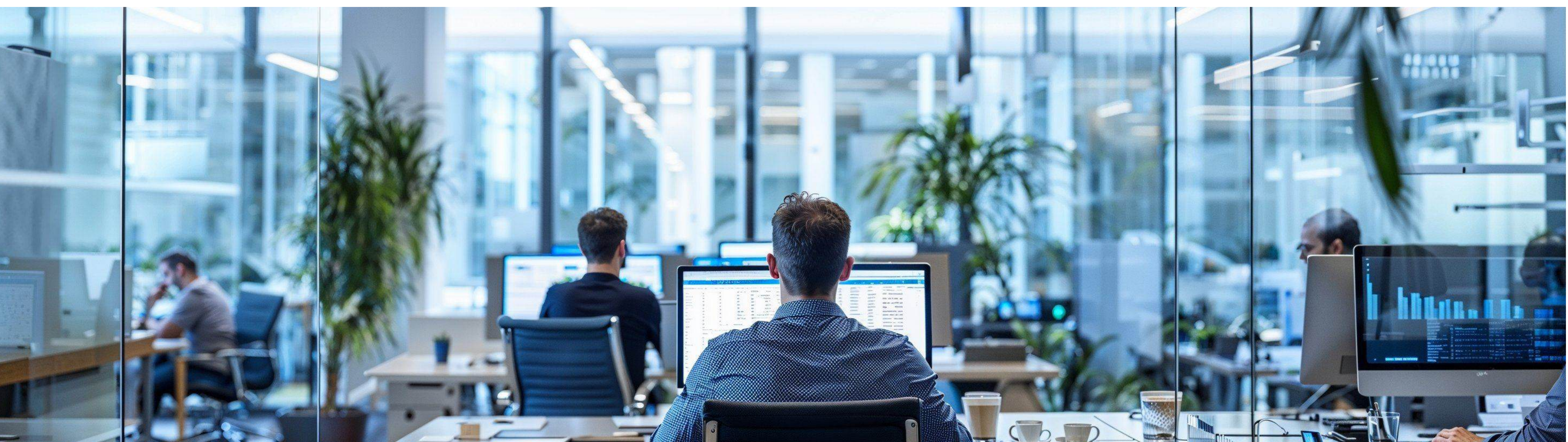
Targeted Improvements:

- Strengthened security – Upgraded endpoint protection and backup systems to industry best practices.
- Found cost savings – Reduced software licensing costs through vendor optimization.
- Planned a cloud data migration – Designed to cut costs, increase productivity, and improve accessibility.

The Results:

Within months, the transformation was clear:

Greater efficiency – The internal IT tech now spends less time firefighting and more time on high-value projects.

Enhanced security posture – Stronger backup and endpoint protection safeguards critical data.

Strategic alignment – IT investments now directly support business objectives.

Cost savings – Software licensing and infrastructure changes reduced recurring expenses.

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"While I appreciate the work our IT team has done, having TAG's reassurance and a clear plan for improvement is invaluable."

Why It Worked:

"This success came from partnership, not replacement. TAG didn't take over – we empowered the internal IT resource with better tools, broader expertise, and strategic direction. Together, we created a proactive, secure, and future-focused IT environment.**"**

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Contact Us

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