



TAG Assurance Email Care

Email Care Spam & Virus Filtering Service and Management

The threat landscape for email security has evolved rapidly in the last 18 months. Attacks have increased in volume and sophistication causing businesses of all sizes to look for effective solutions to defend against these evolving attacks.

The TAG Assurance Email Care solution provides 24 x 7 scanning of your email to eliminate un-productive time dealing with Spam emails while providing protection against potentially harmful virus, phishing or other email born security issues.

The TAG Assurance Email Care solution blocks spam, phishing attempts, viruses and other email threats before they even reach your computer network which saves you time and resources, but most importantly, provides your company with additional email security.

Included Services:

Plan Services
Comprehensive message security to stop spam, viruses, phishing, denial of service (DoS), directory harvest attacks (DHA), and other email attacks
Zero-hour anti-virus protection with multi-layered protection, including heuristic and signature-based detection
Extensive and detailed quarantine summary reporting to end-users through a convenient web console
Patented real-time, pass-through architecture ensures that there are no delays, message loss or disruptions to email service, regardless of how high spam volumes climb
99.999% availability for message processing and capacity to handle billions of transactions a day
Mail is filtered before it reaches your network thereby reducing your network traffic and mail system storage
Unlimited user additions / deletions
Automatic mail spooling when your mail server is unavailable – space allocated as needed
Virus filtering with multiple virus scanners (definitions are updated hourly)
Individual User or Consolidated Corporate mail quarantines
Individual and / or Corporate Approved / Blocked Sender Lists
Multiple aliases per account
Multiple domain names
Daily or Weekly Quarantine summaries

Email Care Notes:

1. No hardware or software is required to be purchased or installed on your network
2. The service is continuously monitored by TAG and we will receive an alert if your email server or service is not functioning properly. A TAG engineer will receive this notice via an emergency text service.
3. TAG charges a quarterly fee per email account and includes unlimited user additions / deletions and overall account management