



TAG Assurance Backup Care

Automated Offsite Backup of Critical Data

You never truly appreciate the necessity of backing up your data until it happens to you. The sickening feeling that months or years of information that is critical to operating your business is now lost.

For some businesses, it is an expensive, productivity draining and un-nerving process to attempt to recover this lost information. For others it is the beginning of the end of their business.

The TAG Assurance Backup Care solution provides a cost effective managed solution for the backup of servers or PC's to an offsite data center. You can enjoy peace of mind knowing that your critical data is backed up utilizing the highest standards of reliability and is safely stored offsite in the event of a fire, flood or other significant event.

TAG Assurance Backup Care is for those companies or individuals that can't afford to lose their data and don't want to be bothered with managing tapes, disks and other storage devices with an affordable automated process.

Included Services:

Plan Services
Near Continuous Data Protection - Automatic backup of changed files as often as every two hours
Bandwidth Throttling – Ability to control usage of bandwidth of the backup to avoid Internet performance issues
Open/Locked File Support – This solution supports backup of open or locked files including Outlook .pst files
Block Level Incremental Backup – For speed and conservation of bandwidth
Version (Snapshot) Support – Restore capability from multiple file versions up to 30 days
Web Based Restore – Capability to restore files via a web-based restore console
Security – 128-bit SSL encryption for transferred data
Administration – Centralized support by TAG for all devices backed up with remote restore capability
Supported Operating Systems – Windows Vista, Windows XP, Windows 2000, Windows Server 2003, Windows Server 2000

Backup Care Notes:

1. No additional hardware or software is required to be purchased.
2. The service is continuously monitored by TAG and verified that the backup is functioning properly.
3. The service can be installed remotely and does not require an onsite visit.
4. Storage requirements can vary or increase over time without the need for an initial pre-purchase of storage space.
5. TAG charges a one time setup fee and then an on-going storage fee per GB per device on a quarterly or monthly basis.