

Technology Advisory Group Results of Customer Survey



EXECUTIVE SUMMARY

| Your Bizgrader Stats | Statistics by Question Classification |
|----------------------|---------------------------------------|
|----------------------|---------------------------------------|

65 surveys have been filled out for Technology Advisory Group.

Technology Advisory Group overall grade as of today is:

A-
91.0

Click throughs to your marketing page: **38***

Customer Satisfaction

| Class Name | Grade | Score |
|----------------------|-------|-------|
| Responsiveness | A- | 92.8 |
| Technical Competency | A- | 90.2 |
| Professionalism | A- | 90.9 |
| Staff | A- | 91.4 |
| Pricing | A- | 91.1 |

| Survey Name | Survey Code | Responses | View | Results | Demographics |
|---------------------------|-------------|-----------|-----------------------------|------------------------------|------------------------------|
| Customer Satisfaction tag | | 65 | View Survey | View Results | Demographics |

- "Service is excellent! We are a small customer and are still given immediate attention."
- "We are VERY satisfied with your level of competence and service. Thank you!"
- "TAG has become a trusted and valuable business partner. We appreciate what they have done for us."
- "I THINK YOU GUYS ARE GREAT. KEEP UP THE GOOD WORK!"
- "Staff has the ability to react to the more important things immediately. TAG is a great crisis problem solver."
- "I was completely satisfied with the service I recieved. I feel confident that if the need arises for me to call on TAG that they will be there for me in a timely and efficient manor and my issue will be resolved."
- "Usually when we need help it's important to us, and the response from TAG has always been excellent. All of the staff is extremely responsive and helpful, a pleasure working with all of you."